CLASSICAL HOMOCYSTINURIA MEDICAL ASSISTANCE PROGRAM

What is the purpose of this program?
Having a rare disease is difficult. Adding in the complex care required to treat or manage that disease and figuring out how to pay for it makes a rare diagnosis even harder.

NORD’s Classical HCU Medical Assistance Program offers eligible individuals diagnosed with Classical Homocystinuria financial support to pay for the low protein foods and physician prescribed medical formulas necessary in managing this HCU diagnosis.

NORD’s HCU Medical Assistance Program opened thanks to a generous donation from the HCU Network America.

Who is eligible to apply?
This program is designed to help patients who:
- Have a diagnosis of Classical Homocystinuria.
- Are a United States citizen or U.S. resident of six (6) months or greater with evidence of residency such as a utility bill showing the patient’s name and address.
- Meet the program’s financial eligibility criteria.

What is the application process?
Patients may be referred to the program by their health care provider, their case managers, or they may self-refer.

A NORD Patient Services Representative will guide the applicant through the application process and verify eligibility for inclusion in the HCU Program.

Awards are based on meeting eligibility criteria, funding availability, and are made on a first-come, first serve basis.

NORD is Here for You
NORD, a 501(c)(3) organization, is a patient advocacy organization dedicated to individuals with rare diseases and the organizations that serve them. NORD, along with its more than 300 patient organization members, is committed to the identification, treatment, and cure of rare disorders through programs of education, advocacy, research, and patient services.

NORD was founded by families struggling to obtain access to treatments and whose advocacy for change led to the passage of the Orphan Drug Act in 1983. NORD assists eligible patients (those with medical and financial needs) in affording the treatments and medical services their healthcare professionals have prescribed.

Alone we are rare. Together we are strong.®
How do I get more information and apply?
Contact NORD’s Classical HCU Medical Assistance Program
Monday–Thursday 8:30am – 7:00pm ET
Friday 8:30 am – 6:00pm ET

203-616-4327
203-635-4163
hcu@rarediseases.org
US MAIL to: NORD
Attention: HCU Program
55 Kenosia Avenue
Danbury, CT 06810

What assistance does NORD provide?
- The Classical HCU Medical Assistance Program assists eligible individuals with out-of-pocket costs to purchase low protein foods and physician prescribed medical formulas. Individuals approved for assistance in this program will be issued a PEX card. The PEX card is a prepaid expense card to be used for the purchase of low protein foods or physician prescribed medical formulas only.
- Upon receipt of the card, the cardholder will contact NORD to request card activation. The card will be funded based on program award caps set for the program (this cap will be discussed with individuals upon enrollment in the program).
  > It is necessary for the individual to submit receipts on a monthly basis evidencing card utilization for the purchase of low protein foods or medical formulas for the previous month.
  > Funds will not be added to the card until the previous month’s receipts have been received by NORD.
  > The card may only be utilized for the purchase of low protein foods up to the monthly program limit.

Once a patient is accepted into the assistance program(s) how long are they eligible?
Awards are issued for a calendar year.

Patients are encouraged to reapply annually if continued assistance is needed.

What happens if an applicant does not meet the criteria of the Electronic Income Verification?
The NORD Patient Services Representative will offer to e-mail, fax, or mail the brief program application and disclosure forms to the patient. The applicant may then complete the application, sign the disclosure form, provide the appropriate financial documentation to verify financial need, and return them via fax, email, or USPS mail.

How does NORD demonstrate compliance with regulations required of charities?
- NORD independently designs its patient assistance programs based on the needs of specific patient communities.
- No pharmaceutical company or donor controls or influences our programs.
- Our patient assistance decisions are based on consistently applied financial eligibility criteria and diagnosis only.
- Patients have their choice of health care provider, treatment and treatment location, and can make changes at any time.
- Patients’ privacy and well-being are priorities at NORD. We do not share or provide patient names or data with donors, nor do we disclose or identify donors to patients. Patients are able to make the choices that are best for them because NORD’s assistance covers all FDA-approved products available for a diagnosis. Our programs also help with more than medication: patients can use their funds to pay for other physician prescribed services related to their diagnosis, such as laboratory and diagnostic testing, physical and occupational therapy, durable medical and adaptive equipment, and travel to medical appointments.